



From homelessness to hope.

153 East Street, Suite 200

New Haven, CT 06511

Phone 203.492.4866 Fax 203.492.4872

Job Description
Healthy Start Outreach/Case Manager
Full time - Exempt

New Haven Home Recovery, Inc. (NHHR) is a private nonprofit organization serving single women who are heads of household and their children in the provision of emergency housing, scattered site apartments, case management, service coordination and housing advocacy. It is our mission to promote the independence of women and children confronting homelessness, HIV/AIDS, and behavioral health issues in a supportive environment where their potential can be realized.

Responsibilities:

- Work directly with assigned families in the home.
- Conduct home visits with the families once a week.
- Provide information to families and use highly regarded curricula to improve parenting skills.
- Teach families about child development.
- Help families become engaged with child centered community resources
- Provide families with access services from community resources.
- Assist with program participant recruitment.
- Work with families to develop strength-based action plans to address areas identified as challenges.
- Maintain collaborative relationships with primary care providers, daycare/Head Start/Early Head Start, and other community services.
- Maintain accurate records of all client contact.

Qualifications:

- Understand complex family issues and dynamics.
- Ability to work with diverse populations.
- Experience working with vulnerable children and families.
- Model parent - child interaction with parents and children.
- Knowledge of community resources and systems.
- Highly motivated, innovative, self starter, creative with excellent interpersonal skills.
- Strong organizational skills to handle varied duties and responsibilities.
- Bilingual/Bicultural preferred.
- Computer literacy including strong computer skills involving MS Office applications: Word, Excel, Outlook, etc.
- Strong organizational and management skills to handle varied duties and responsibilities
- Ability to work independently or with a group.
- Ability to work weekend and/or evening hours to attend functions or meet with/outreach families.
- Have reliable transportation; Connecticut state driver's license and automobile liability insurance.
- BA/BS in social work or in a related social science or human services field or an Associates Degree plus three years human service experience required.

Reports to:

The Healthy Start Outreach/Case Manager reports directly to the Family School Connection Clinical Supervisor. This is a salaried position and is grant based. Salary is based on relevant experience and the availability of funding.

NEW HAVEN HOME RECOVERY INC IS AN EQUAL OPPORTUNITY EMPLOYER; QUALIFIED APPLICANTS ARE ENCOURAGED TO APPLY.